PRIVACY AND REGISTRY NOTICE

This combined privacy and registry notice explains how the FISSI Regs service processes personal data relating to athletes, coaches, race organisers and other users in connection with user accounts, race registrations and service administration.

Updated: 2026-11-03

1. Data Controller

AI Sport Solutions (AISS)

Business ID: 3193654-9

Vantaa, Finland

Email: info@fissi.fi

Registry matters: info@fissi.fi

Phone: +358 40 465 8788

2. Register Name and Contact

The name of the register is the user and registration register of the FISSI Regs online service.

Questions related to privacy and personal data can be sent to the controller at info@fissi.fi.

A race organiser remains responsible, under its own rules, for the registration data it has received from the service and on which it decides participation in its race. This notice covers what the service itself does with the data.

3. Purposes and Legal Bases

- Creating user accounts, identifying users, managing access rights and maintaining accounts: performance of a contract when the user creates an account and accepts the terms (Article 6(1)(b) GDPR).
- Receiving, managing, confirming and cancelling race registrations, and managing athletes, coaches and groups: for an athlete who registers themselves, performance of a contract; for athletes entered by a coach, and for coaches and organisers, the legitimate interest of the athlete, the club and the organiser in running the race (Article 6(1)(f)).
- Publishing race entry lists: the legitimate interest of athletes, teams, organisers and followers of the sport in knowing who is entered, as is customary in the sport (Article 6(1)(f)). Section 6 explains how to object.
- Security, logging, abuse prevention and technical maintenance: the legitimate interest of the controller and the users in a service that cannot be misused (Article 6(1)(f)).
- Communicating with users about verification, login and password resets, and about material changes to the service and its terms: performance of a contract and legitimate interest.

No processing is based on consent. Personal data is not used for marketing or profiling, and it is not sold or rented.

Minors: most of the service's athletes are under 18. A minor may use the service within their club's practice, and a guardian may act for them and exercise their rights.

4. Personal Data Processed

- name, username, email address, phone number, club, country and role
- athlete data such as year of birth, nationality, FIS code or SHLID code, club and gender when relevant for the race
- registration and race data such as the race, discipline, timing, status, verification code and contact email, cancellations and group information
- the password created by the user as a hash (the password itself is not stored), the registration date and the latest login
- technical data related to sessions, logins and the audit log, and the IP address

An email address is needed so that the verification code, login messages and registration confirmations can be sent. The other data asked for is needed to make the registration.

5. Regular Sources of Data

Data is mainly obtained from the data subject, the athlete's coach or guardian, the race organiser, and from data generated while using the service.

Athletes' FIS data (FIS code, name, nation, year of birth, gender and FIS points) is retrieved from the public data sources of FIS, and SHLID data from the Finnish Ski Association, to make registration easier and to check the data.

6. Public Entry Lists

Each race's registered athletes are shown on a public entry list with their name, SHLID or FIS code, gender, age class, year of birth, nation and club. The list can be seen by anyone without logging in. Email addresses and phone numbers are never shown publicly.

An athlete, or the guardian of a minor, can object to the publication by writing to info@fissi.fi. The controller removes the data from the public list unless an overriding reason supports publication, and informs the race organiser, who decides on the registration under its own rules.

7. Recipients

Personal data is processed only by persons and parties whose role entitles them to it.

- the race organiser (race manager) sees the registrations for its race, including the contact email of each registration
- a coach sees the data of the athletes they have entered
- the public sees entry lists as described in section 6
- the controller's administrators have access to the server and the database to run the service and help users
- Polar55 (Finland) hosts the server, the database and the sending of email on behalf of the controller; the server is located in Finland

Data is not disclosed to anyone else or for marketing purposes. The service uses no analytics or advertising services, and fonts and icons are loaded from the service's own server.

8. Transfers Outside the EEA

Personal data is not transferred outside the EU or EEA. If a service that processes data outside the EEA is taken into use later, it and the safeguards for the transfer will be described in this notice before it is taken into use.

9. Retention Periods

- user account data is retained while the account is active and for no longer than 24 months after the latest login or other latest activity, unless longer retention is required by law, security needs or an investigation request
- race registrations are retained for the time needed to organise the race, publish results and handle possible follow-up issues
- log and audit information is retained only for as long as needed to protect the service, investigate incidents or prevent misuse

Data is also deleted at the data subject's request as described in section 11.

10. Security and Cookies

The service is reached only over encrypted HTTPS. Passwords are stored as hashes, access rights are limited by role, and changes to registrations are written to an audit log. Repeated wrong verification codes are limited.

The service uses only cookies that are strictly necessary: regs_youth_session keeps the login and language choice for the session, FISSIPORTALSESSID_V2 carries the login from the FISSI portal, and regs_frontpage_seen remembers that the front-page introduction has been shown. The theme choice (light/dark) is stored in the browser's own storage. No cookie is used for tracking, advertising or analytics, and no third party sets cookies on the service. Because these cookies are strictly necessary, no consent is asked for them.

11. Rights of the Data Subject

- the right to know whether personal data is being processed, to access it and to receive a copy
- the right to request rectification of inaccurate or incomplete data
- the right to request erasure or restriction of processing where the legal conditions are met
- the right to object to processing based on legitimate interests, such as appearing on an entry list
- the right to receive the data you provided in a machine-readable format
- the right to lodge a complaint with a supervisory authority

Requests are sent to info@fissi.fi and answered within one month. The controller may request additional information to verify identity before responding.

FIS and SHLID data cannot be corrected in this service, because it comes from FIS and the national federation; corrections go through your club or federation. A request about data already passed to a race organiser should also be sent to the organiser.

12. Supervisory Authority

Office of the Data Protection Ombudsman

Lintulahdenkuja 4, FI-00530 Helsinki, Finland

P.O. Box 800, FI-00531 Helsinki, Finland

Email: tietosuoja@om.fi

Phone: +358 29 566 6700

Registry office: +358 29 566 6768

13. Automated Decision-Making, Profiling and Updates

The service does not make legally significant decisions about a data subject based solely on automated decision-making, and personal data is not used for profiling.

This notice is updated when the service, personal data processing or legal requirements change. The date at the top shows the latest change. Material changes are announced in the service. The current version is published on this page and in the PDF generated from the same source data.